Turning around

Manuel González Cid, CFO

Exane BNP Paribas, Spain Investor Day
January 15th, 2013
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1 Towards a clearer global environment

2 BBVA’s strengths in a dual world

3 Key management priorities

4 Conclusions
Significant improvement in developed markets situation, especially in the Eurozone

Main concerns in 2012

Europe
- Euro sustainability
- Eurozone lack of decision making capacity

USA
- Threats to economic recovery
- Fiscal cliff

Current situation (January 2013)

- New ECB focus on financial stability (OMT program)
- Progressing towards a Banking Union:
  1) European supervisor
  2) Capital and liquidity single rule book
  3) Common resolution framework and Deposit Guarantee Scheme

- Real estate market recovery
- Modest job creation
- Fiscal cliff in the process of being addressed

Although there are still pending issues
Spain is fixing its major concerns

**SPANISH SOVEREIGN**

- Fiscal consolidation: execution risk
- Funding sustainability
- Highly indebted private sector

**SPANISH FINANCIAL SYSTEM**

- Lack of market access
- Deposits outflows
- Size and source of capital needs
- Increasing ECB dependence
- Real Estate losses
- Size and source of capital needs

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2012 MAIN CONCERNS

- Fiscal consolidation: execution risk
- Funding sustainability
- Highly indebted private sector
- Lack of market access
- Deposits outflows
- Increasing ECB dependence
- Real Estate losses
Spain: significant progress in correcting imbalances

1. Private sector deleveraging
   - Household debt to GDP: reduction from peak to Sept 12
     - Eurozone: -1.0 p.p.
   - Source: ECB.

2. Unprecedented fiscal effort in 2012
   - Public deficit as % of GDP
     - 2011: 9.0
     - 2012e: 7.2
     - 2013e: 5.9
   - Source: BBVA Research.

3. Current account deficit corrected
   - As % of GDP
     - 2008: -9.6
     - 2009: -4.8
     - 2010: -4.5
     - 2011: -3.5
     - 2012: -1.9
     - 2013e: -0.4
   - Current surplus in non-energy trade balance
   - Source: BBVA Research.
## Spanish financial sector restructuring: close to the final stage

<table>
<thead>
<tr>
<th>1</th>
<th>Downsizing underway</th>
</tr>
</thead>
<tbody>
<tr>
<td>• 12% reduction of employees and branches from peak</td>
<td></td>
</tr>
<tr>
<td>• Financial entities reduction from 55 to 21&lt;sup&gt;(1)&lt;/sup&gt;</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>2</th>
<th>System Recapitalization</th>
</tr>
</thead>
<tbody>
<tr>
<td>• €253-274 Bn of maximum expected losses under the OW adverse scenario …</td>
<td></td>
</tr>
<tr>
<td>• … covered with public capital injections of €41 Bn&lt;sup&gt;(2)&lt;/sup&gt; (widely below the €100 Bn European backstop)</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>3</th>
<th>RE Clean-up</th>
</tr>
</thead>
<tbody>
<tr>
<td>• RE provisioning effort in 2012: €66 Bn (45% coverage of total RE exposure)</td>
<td></td>
</tr>
<tr>
<td>• Creation of Sareb: isolation of RE assets of the weakest entities</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>4</th>
<th>Better funding environment</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Core deposits inflows (+€17 Bn in the last 4 months&lt;sup&gt;(3)&lt;/sup&gt;) and reduction of ECB facility usage (-€47 Bn since Aug-12 peak)</td>
<td></td>
</tr>
<tr>
<td>• Wholesale markets re-opening</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>5</th>
<th>Greater differentiation among entities</th>
</tr>
</thead>
<tbody>
<tr>
<td>• The majority of the system&lt;sup&gt;(4)&lt;/sup&gt; (62% of the total loan book) has proven to be solvent, even under very severe scenarios</td>
<td></td>
</tr>
</tbody>
</table>

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<sup>(1)</sup> Reduction since 2007. Entities considered: domestic banks and saving banks with more than €4 Bn of total assets.

<sup>(2)</sup> Including Group 1 and Group 2 public capital injections and FROB’s participation in Sareb’s equity.

<sup>(3)</sup> From August, 2012 to November, 2012.

<sup>(4)</sup> From November, 2011 to November, 2012.
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BBVA’s strengths

1. Diversification
2. Top line growth in all geographies
3. Superior asset quality
4. Balance sheet strengthening
BBVA, a global franchise in a dual world

9M12 BBVA Gross income
Breakdown by geographic area (1)

Well balanced between emerging and developed markets

Developed
- Weight: 43%
- YoY change to date (2): +0.1%

Emerging
- Weight: 57%
- YoY change to date (2): +16.6%

(1) Excluding Corporate Activities.
(2) YoY change to date in constant €.
Emerging and developed markets: two different growth profiles

Real GDP growth (% yoy)

Emerging markets: solid growth maintained

Modest growth rates in the US and in Europe

Source: BBVA Research, estimates
(1) Mexico, South America, China and Turkey weighted average real GDP growth, based on their contribution to BBVA Group’s operating income.
(2) Spain, USA and rest of Europe weighted average real GDP growth, based on their contribution to BBVA Group’s operating income.
BBVA stands out from its European peers in terms of top line growth...

Gross income
9M12/9M11 change (%)

European peer Group: BARCL, BNPP, CASA, CMZ, CS, DB, ISP, HSBC, LBG, RBS, SAN, SG, UCI and UBS.
... showing strong recurring gross income in all geographies

### BBVA Recurring gross income (1)

<table>
<thead>
<tr>
<th></th>
<th>9M12 (Year to date, € Mn)</th>
<th>9M12 vs. 9M11 (Constant €, %)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Spain</td>
<td>4,936</td>
<td>+5%</td>
</tr>
<tr>
<td>Eurasia</td>
<td>1,532</td>
<td>+24%</td>
</tr>
<tr>
<td>Mexico</td>
<td>4,217</td>
<td>+8%</td>
</tr>
<tr>
<td>South America</td>
<td>3,899</td>
<td>+26%</td>
</tr>
<tr>
<td>USA</td>
<td>1,691</td>
<td>+2%</td>
</tr>
</tbody>
</table>

(1) Recurring gross income includes gross income net of net trading income and dividends.

Including regulatory impact and Guaranty loan portfolio attrition: -5%
Maintaining a solid and recurring operating income

Recurring operating income (1)
BBVA Group quarterly data
(€ Mn)

<table>
<thead>
<tr>
<th></th>
<th>3Q11</th>
<th>4Q11</th>
<th>1Q12</th>
<th>2Q12</th>
<th>3Q12</th>
</tr>
</thead>
<tbody>
<tr>
<td>NTI + Div.</td>
<td>25</td>
<td>646</td>
<td>394</td>
<td>773</td>
<td>373</td>
</tr>
<tr>
<td>Operating income</td>
<td>2,141</td>
<td>2,217</td>
<td>2,468</td>
<td>2,499</td>
<td>2,493</td>
</tr>
</tbody>
</table>

Operating income: +16.1% (YoY change)

Recurring operating income (1)
BBVA Group 9 month figures
(€Mn)

<table>
<thead>
<tr>
<th></th>
<th>9M11</th>
<th>9M12</th>
</tr>
</thead>
<tbody>
<tr>
<td>NTI + Div.</td>
<td>6,358</td>
<td>7,460</td>
</tr>
<tr>
<td>Recurring operating income</td>
<td>2,166</td>
<td>2,866</td>
</tr>
</tbody>
</table>

The best buffer to absorb unexpected losses

(1) Recurring operating income excludes net trading income and dividends.
Group risk indicators contained

NPA & coverage ratios
%  

- Coverage ratio:
  - Sep.11: 4.1
  - Dec.11: 4.0
  - Mar.12: 4.0
  - Jun.12: 4.0
  - Sep.12: 4.3

- NPA ratio:
  - Sep.11: 60
  - Dec.11: 61
  - Mar.12: 60
  - Jun.12: 66
  - Sep.12: 69

NPA
€ Bn

- Sep.11: 16.0
- Dec.11: 15.9
- Mar.12: 16.1
- Jun.12: 16.5
- Sep.12: 20.1

Including UNNIM —

BBVA's geographical diversification entails a more stable asset quality profile, balancing different credit cycles

€3 Bn for Unnim with 72.5% coverage
Complete Spanish Real Estate clean-up in 2012 ...

By the end of 2012, coverage will reach 47% of total exposure, including the Asset Protection Scheme

(1) Including both RD 02/2012 and RD 18/2012.
Low relative RE exposure (1)
Foreclosed assets + developer loans over domestic lending
Data as of June 2012

Breakdown of RDs provisions: 
charged against ordinary and extraordinary income (2)

<table>
<thead>
<tr>
<th></th>
<th>Charged against extraordinary results (3)</th>
<th>Charged against ordinary results</th>
</tr>
</thead>
<tbody>
<tr>
<td>BBVA + Unnim</td>
<td>3,069</td>
<td>93% +66%</td>
</tr>
<tr>
<td>Peer 1</td>
<td>6,100</td>
<td>49% 90%</td>
</tr>
<tr>
<td>Peer 2</td>
<td>5,272</td>
<td>77% 78%</td>
</tr>
<tr>
<td>Peer 3</td>
<td>3,200</td>
<td>91% 42%</td>
</tr>
<tr>
<td>Peer 4</td>
<td>1,200</td>
<td>100% 48%</td>
</tr>
</tbody>
</table>

% of RD’s provisions already accounted for as of Sept 2012

Prudent risk management and anticipation strategy

High and recurrent pre-provision profit to cover extraordinary provisions

(1) Peers considered: Caixabank, Popular + Pastor, Sabadell and Santander Spain.
(2) Peers considered: Santander, Caixabank + Banca Civica, Popular + Pastor, Sabadell + CAM.
(3) Extraordinary results: mainly include capital gains and generic provisions from previous year.
Liquidity: Sound liquidity position of the Euro Balance Sheet

Domestic LTD ratio\(^{(1)}\) improvement

- Ample collateral available: 2.1x liquidity buffer\(^{(2)}\).
- Issued €12Bn of wholesale funds since December 2011.
- Being the first mover in 2013: €1.5 Bn 5Y senior bond issuance with 3x demand (90% foreign) and a spread below the Spanish sovereign's.

Commercial gap reduction of €21 Bn in the last 12 months

Generating €2.5 – 3 Bn of liquidity per quarter since December 2010

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\(^{(1)}\) Domestic loans include public sector and exclude securitizations, repos and guarantees; and domestic deposits include public sector and promissory notes and exclude repos.

\(^{(2)}\) Liquidity buffer: defined as the number of times that next 3 months' unsecured funding maturities are covered by available collateral. Figures as of January, 2013.
Capital: Sound position and strong capital generation capacity...

BBVA Reported Group Core capital ratio

€ 7.4 Bn. of capital generated and € 1.3 Bn. of cash dividends distributed (in the last 12 months)

Stable dividend policy: €0.42 DPS with 2 cash payments

Neutral impact of Unnim after October’s retail hybrid instruments conversion

...with a highly capitalized Parent Company in Spain:
11.4% core capital ratio as of September, 2012
**Capital**: High quality capital with low leverage

**RWAs / Total Assets**

BBVA Group vs. Peer Group 9M2012 (%)

<table>
<thead>
<tr>
<th></th>
<th>BBVA</th>
<th>Peer 1</th>
<th>Peer 2</th>
<th>Peer 3</th>
<th>Peer 4</th>
<th>Peer 5</th>
<th>Peer 6</th>
<th>Peer 7</th>
<th>Peer 8</th>
<th>Peer 9</th>
<th>Peer 10</th>
<th>Peer 11</th>
<th>Peer 12</th>
<th>Peer 13</th>
<th>Peer 14</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>52</td>
<td>46</td>
<td>45</td>
<td>43</td>
<td>42</td>
<td>34</td>
<td>31</td>
<td>31</td>
<td>28</td>
<td>26</td>
<td>24</td>
<td>23</td>
<td>17</td>
<td>16</td>
<td>15</td>
</tr>
</tbody>
</table>

**Tangible equity / Tangible Assets**

BBVA Group vs. Peer Group 9M2012 (%)

<table>
<thead>
<tr>
<th></th>
<th>BBVA</th>
<th>Peer 1</th>
<th>Peer 2</th>
<th>Peer 3</th>
<th>Peer 4</th>
<th>Peer 5</th>
<th>Peer 6</th>
<th>Peer 7</th>
<th>Peer 8</th>
<th>Peer 9</th>
<th>Peer 10</th>
<th>Peer 11</th>
<th>Peer 12</th>
<th>Peer 13</th>
<th>Peer 14</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>55</td>
<td>5,6</td>
<td>5,4</td>
<td>4,9</td>
<td>4,1</td>
<td>4,1</td>
<td>4,0</td>
<td>4,0</td>
<td>3,9</td>
<td>3,5</td>
<td>3,3</td>
<td>3,1</td>
<td>3,0</td>
<td>1,9</td>
<td>1,1</td>
</tr>
</tbody>
</table>

European Peer Group: BARCL, BNPP, CASA, CMZ, CS, DB, ISP, HSBC, LBG, RBS, SAN, SG, UCI and UBS.
Active portfolio management

Business positioning

- Emerging markets: business growth biased to higher profitability segments.
- Spain: Increasing customer base and deposits market share. BBVA doubled its market share in the attractive region of Catalonia with the acquisition of Unnim.
- USA: Mix transformation from RE Construction to Commercial and Retail.
- CIB: Selective deleverage.

Sale of non-core businesses

- BBVA Puerto Rico (closed in 4Q12).
- Pension businesses in Mexico (closed in 1Q13) and Colombia (expected closing in 1H13).
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Spain: The best franchise to take advantage of market opportunities

1. Efficient NETWORK

- BBVA's network market share: 7.7%
- BBVA's business volume market share: 12.0%

No significant pending restructuring
Focus on commercial activity

2. Growing CUSTOMER base

BBVA's domestic retail deposits market share evolution:
- Sep 11: 8.8%
- Dec 11: 8.8%
- Mar 12: 12.0%
- Jun 12: 12.0%
- Ago 12: 10.77%
- Sep 12: 10.77%

+84 bp gained since Sep 11 excluding Unnim

3. PRICE management

Retail deposits stock. Cost evolution:
- Sep 11: 1.71%
- Dec 11: 1.69%
- Mar 12: 1.71%
- Jun 12: 1.69%
- Sep 12: 1.57%
- Sep 12: 1.40%

System average:
- Sep 11: 1.71%
- Dec 11: 1.69%
- Mar 12: 1.71%
- Jun 12: 1.69%
- Sep 12: 1.57%
- Sep 12: 1.40%

Improving profitability

(1) Domestic retail deposits include deposits from households and non-financial companies and promissory notes distributed through the retail network.
(2) Retail deposits include time deposits and non-cost deposits. Quarterly average cost. System's data from Bank of Spain.
**Mexico: The strongest franchise in a leading market**

1. **BBVA Bancomer, leader of the Mexican financial system**
   - 24.6% loans market share\(^{(1)}\)
   - BBVA Mexico net attrib. profit: €1.3 Bn in 9M12
   - 19.6% ROE and 2.0% ROA\(^{(2)}\)

2. **High growth opportunities**
   - Under penetrated financial system (22% loans to GDP)
   - Favourable population dynamics: \(^{(3)}\)
     - 120 Mn people in 2020e (Δ22 Mn since 2010)
     - >50% population 20-60 years old

3. **Investing for the future, while maintaining highly efficient operations**
   - Efficiency ratio\(^{(4)}\) (%)
     - Sep.11: 36.4, Dec.11: 36.4, Mar.12: 38.1, Jun.12: 37.9, Sep.12: 37.8

*Priority*

Upgrading our franchise to take advantage of growth opportunities

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(1) Source: CNBV. Data as of October, 2012.
(2) Source: Bancomer public reporting figures (local accounting standards).
(3) Source: INEGI projections, based on CONAPO data base.
(4) Consolidated figures.
(5) Y-o-y change (Sept.12 vs. Sept.11).
South America: Leadership positions in a high growth region

Net attributable profit (Constant € Mn)

- 9M11: 818
- 9M12: 1,014

NPA & coverage ratios (%)

- Coverage ratio
  - Sep.11: 140
  - Dec.11: 146
  - Mar.12: 141
  - Jun.12: 139
  - Sep.12: 142

- NPA ratio
  - Sep.11: 2.3
  - Dec.11: 2.2
  - Mar.12: 2.3
  - Jun.12: 2.3
  - Sep.12: 2.2

- Ytd cost of risk
  - Sep.11: 1.3
  - Dec.11: 1.3
  - Mar.12: 1.0
  - Jun.12: 1.1
  - Sep.12: 1.3

Ensure sustainability of growth
Eurasia: Another source of emerging market growth

Gross income (€ Mn)

<table>
<thead>
<tr>
<th></th>
<th>9M11</th>
<th>9M12</th>
<th>+22.2%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Europe (ex Spain)</td>
<td>1,329</td>
<td>1,624</td>
<td></td>
</tr>
<tr>
<td>Asia</td>
<td>454</td>
<td>509</td>
<td></td>
</tr>
<tr>
<td></td>
<td>359</td>
<td>663</td>
<td></td>
</tr>
<tr>
<td></td>
<td>517</td>
<td>452</td>
<td></td>
</tr>
</tbody>
</table>

Already contributing € 813 Mn to the Group’s net attributable profit in 9M12

BBVA’s strategic commitment with the best franchise in Turkey

- Above sector growth in most profitable segments
- Better asset quality than local peers
- The best customer franchise and IT systems in Turkey

Leading to outstanding profitability: ROE 16%

Continue building-up our franchise in Eurasia

Note: Garanti proportional consolidation from March 22nd, 2011.
Garanti’s data source: Garanti BRSA Financials (bank-only figures) and sector BRSA weekly data for commercial banks only.
USA: Attractive franchise with high growth potential

1. Well-positioned
   - €59Bn and 709 Branches in the Sunbelt
   - 58% of BBVA Compass’ deposits located in Texas

2. Transformation on track
   - Implementing BBVA’s industrialized customer-centric business model
   - Fully operative core IT platform in 2013. “Real-time” deposit system completed.
   - High growth of commercial and retail loans
   - RE Construction reduced from 22% in 2008 to less than 6%\(^{(1)}\)

3. Improving contribution to the Group
   - Net Attributable profit
     BBVA Compass
     (Constant € Mn)

\[ \begin{align*}
\text{9M11} & : 174 \\
\text{9M12} & : 284 \\
\text{Growth} & : +62.7\
\end{align*} \]

Maximize returns on investment

\(^{(1)}\) Percentage of RE Construction over total loans.
Relying on **technology** as a key sustainable competitive advantage in financial services

- **Customer centric approach**
  - Customized product offering
  - Multichannel distribution
  - Customized management model
  - Easier access to banking services

- **Commercial productivity increase**
  - Risk Intelligent system

- **Lower risk level and mitigation**
  - Efficiency in processes
  - Robust infrastructure

- **Operational efficiency enhancement**

**Higher profitability, and better efficiency and asset quality than the peer average in each market**

- Greater revenues per employee/customer
- Higher cross sale ratio
- Greater customer satisfaction/loyalty
- Barriers of entry
- Faster processes with less bureaucracy
- Higher risk adjusted returns
Spanish franchise is already profiting from technology investment

1.6 Mn active internet clients as of September, 2012 (+68% since 2009)

Note: Data excluding Unnim.
Principle-based profitability: How we conduct our business also matters

- Integrity
- Prudence
- Transparency

• Normative compliance
• Behavioral standards
• Responsible commercial practices
• Corporate governance

BBVA has avoided any relevant issue in terms of operational risk, reputational problems or bad “commercial practices”

Key to maintain a loyal and high value customer franchise
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BBVA’s structural strengths have become even more apparent during the crisis

1. Better growth profile and underlying profitability than peers
2. High capital generation capacity (€7.4 Bn in the last 12M) without selling core assets
3. Overcoming the worst year of the crisis in Spain: >€7 Bn of provisioning effort in 2012, while able to maintain the dividend policy
4. Proactive balance sheet management, minimizing shareholder dilution and focusing on customer franchise value

Ready to enter a new EPS growth cycle
Turning around

Manuel González Cid, CFO

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