BBVA

BBVA: Strength in the current challenging environment

BBVA USA: Transformation to a customer centric bank ready for growth

Manolo Sanchez, BBVA US Country Manager and BBVA Compass President and CEO UBS Global Financial Services Conference 2012. May 9th, 2012

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In the current environment, the banking industry faces significant challenges

Banking industry challenges

Questioning the viability of certain business models

Lack of growth

Pressures on profitability

Liquidity/funding constraint

Higher capital requirements

BBVA is well positioned to face these challenges

1. Attractive Business Model

2. Sustainable Growth

3. Recurring Profitability

4. Comfortable Funding Position

5. High Quality Capital

1 Attractive Business Model BBVA business model main features

Customer centric

Low volatility of earnings

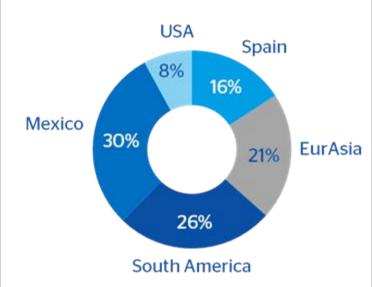
Profitable and efficient operations

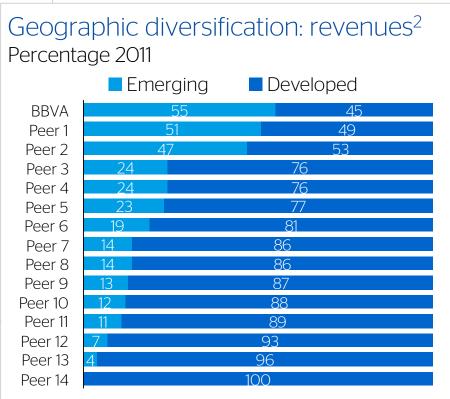
Technology as a competitive advantage

2 Sustainable Growth Diversified business mix driving growth

Net attributable profit by region ¹

BBVA Group. Percentage 1Q2012

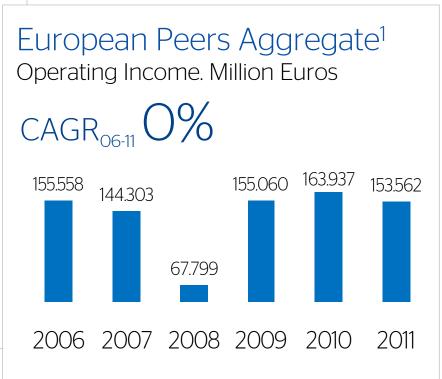




With leading franchises in its core markets

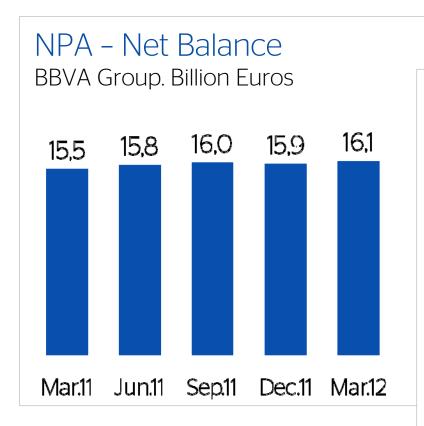
Recurring Profitability Solid and recurrent earnings during the crisis...

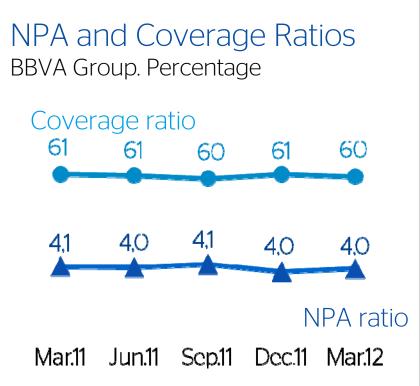




Thanks to the good performance in emerging economies that offsets decline in developed markets

Recurring Profitability ... and resilient asset quality





With a better asset quality than the local peer average in each geography

4 Improving the liquidity position of the Euro Balance Sheet...

Lower Funding Needs

Euro funding Gap continues to improve

Strategic use of ECB LTRO

< 5% total assets

Lowest redemptions in 2012 amongst peer group

€11bn

Proven access to wholesale markets

Enough additional collateral to absorb any liquidity shocks

Funding costs continue to improve

Comfortable Liquidity Position ... and in all other franchises thanks to BBVA's decentralized liquidity management

Independent ratings and liquidity management

Market discipline and proper incentives

Firewalls between subsidiaries and the parent company

Supervision and control by parent company

Proven resilience during the crisis

BBVA Compass
Loan to Deposits DEC 2012

93%

Mexico

Loan to Deposits DEC 2011

100%

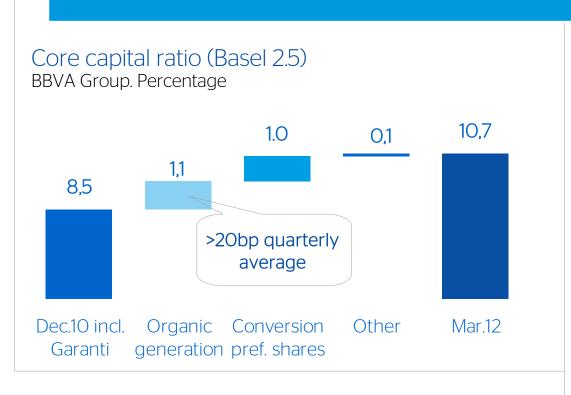
South America

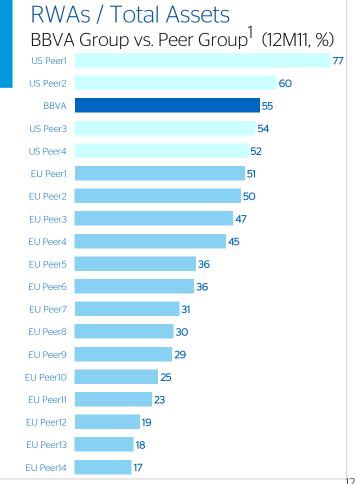
Loan to Deposits DEC 2011

94%

5 High Quality Capital Substantial capacity to generate capital organically and low leveraged

Early compliance with EBA 9% requirement as of March 2012, maintaining dividend policy and without selling assets





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BBVA: Growth in the United States

2004 2005 2006 2007 2009 Landing Texas Leadership in the Sunbelt **BBVA New York** 1987 Compass Bank **BBVA Puerto Rico** 1968 Bancomer Transfer Laredo National Bank Services valleyBANK 1994

Strategic Rationale Geographical diversification in developed economies With a higher historical and projected profitability than Europe

with business synergy potential with other franchises of the Group

BBVA in the US at a glance

54 Billion Loans

2,500,000 clients

Deposits 48 Billion

13,143 employees

Revenues 3,216 Million

745 branches

Op profit 1,114 Million

8 states and Puerto Rico

BBVA Compass

BBVA Bancomer

BBVA Compass¹



BBVA

(1) Loans 79% / Operating profit 77%



BBVA Compass: A leading franchise in the Sunbelt with a strong presence in Texas

California

Deposits 2.4 % of Bank 5% MK Share 0.3% Rank 30

Colorado

Deposits 1.9 % of Bank 4% MK Share 2.0% Rank 8

Alabama

Deposits 8.5
% of Bank 19%
Market Share 10.1%
Rank 2

Arizona

Deposits 3.0 % of Bank 7% MK Share 3.6% Rank 5

New Mexico

Deposits 0.6 % of Bank 1% MK Share 2.5% Rank 8

Texas

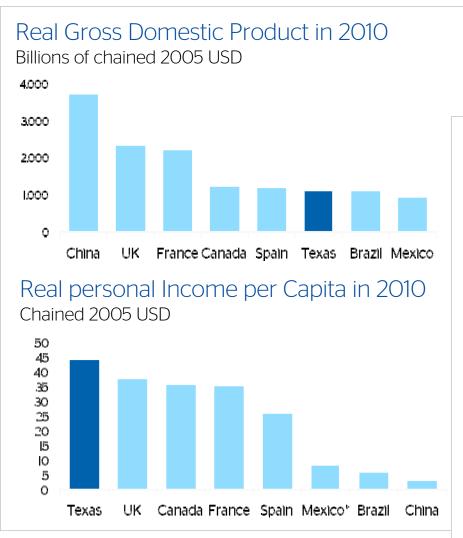
Deposits 26.9 % of Bank 59% Market Share 5.0% Rank 4

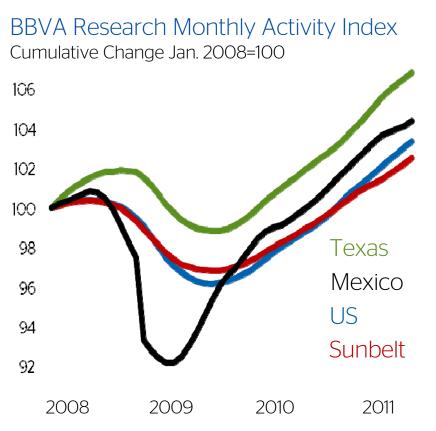
Florida

Deposits 1.9 % of Bank 4% MK Share 0.5% Rank 27

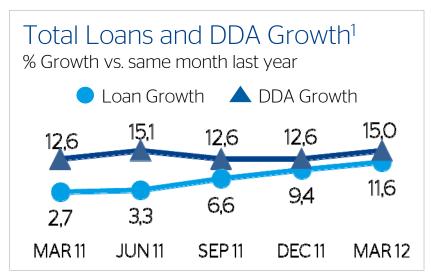
Data as of 12/31/2011 Deposits in Billion Dollars Source: FDIC

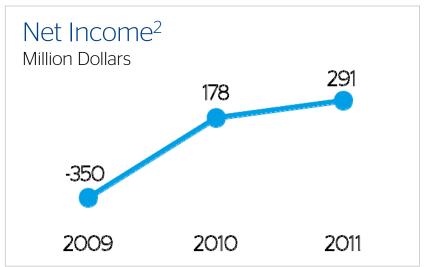
Texas: a strong economy, outperforming the US average

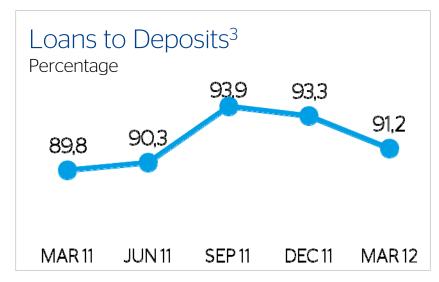


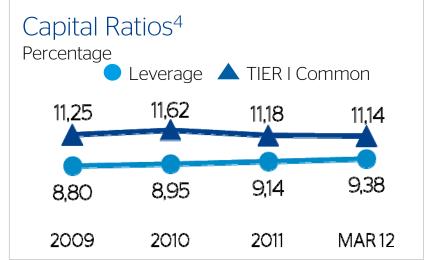


Sound fundamentals and improving earnings

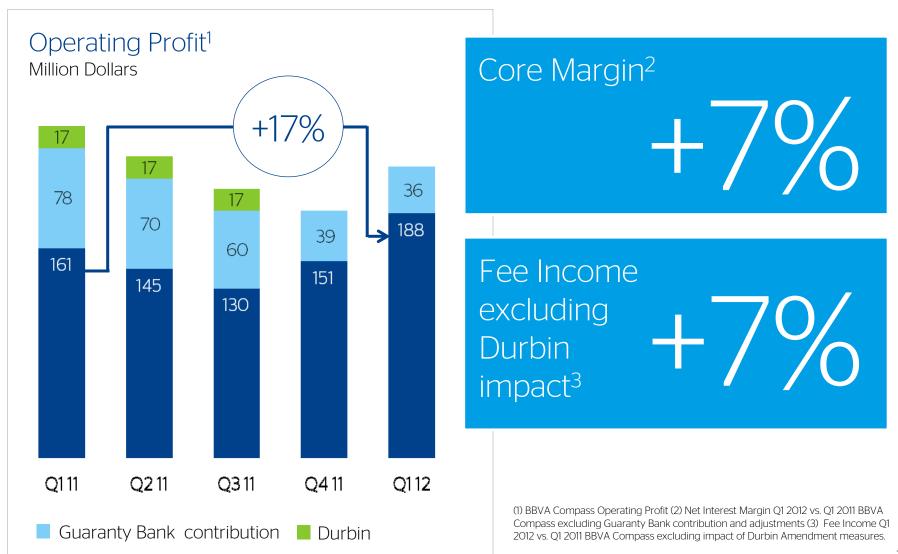




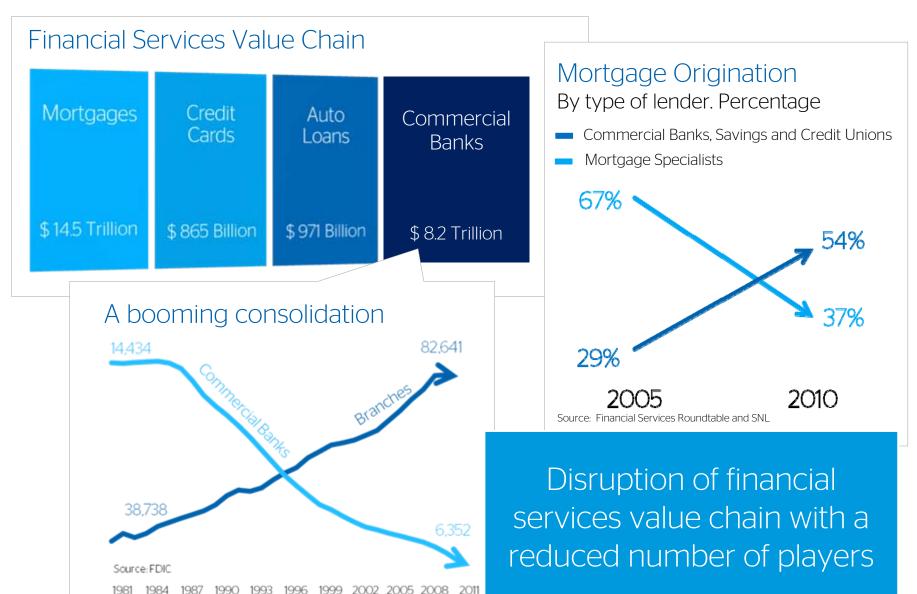




Recurring core business despite headwinds



Opportunity for the universal banking model



BBVA Compass transformation on track

From

To

1. Business Mix

Concentrated RE Construction

Diversified C&I and Mortgages

2. Business Model

Product-Centric

Delivering the Right Solutions to Customers

3. IT Platform

Informational Silos No Real Time Manual Processes

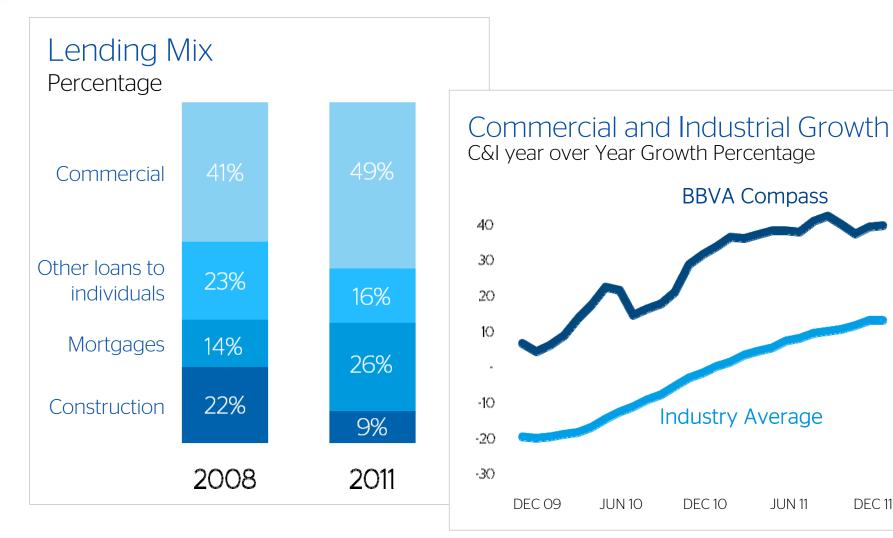
Full Customer View Real Time Process Automation

4. Risk Management

Admission and Monitoring

Pro-activity and Anticipation

Business Mix A Diversified Portfolio



DFC 11

Business Mix Diversification through industry specialization

Healthcare

Million Dollars		2011	△ 2010
Loans	3	3,263	+25%
Deposit	s 1	,655	+24%
	Healthcare Financial Solutions	0	

Government and Institutions

Million Dollars	2011	△ 2010
Loans	1,698	+54%
Deposits	4,126	+27%

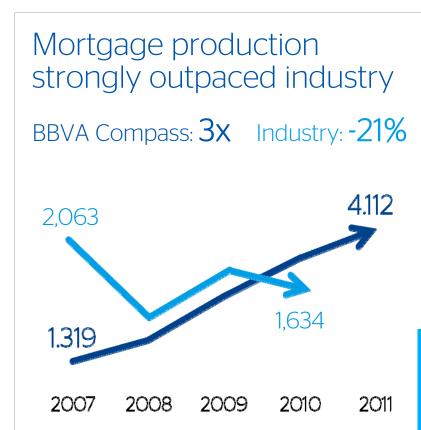
Non Profit Organizations

Million Dollars	2011	Δ 2010
Non profits	4,803	2.8x
Supporters	10,580	+21%

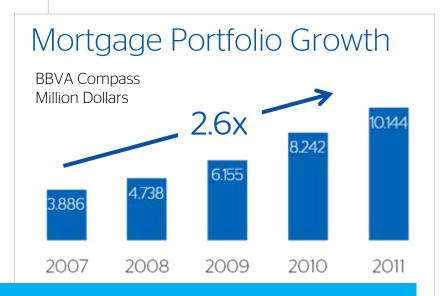
Dealer Financial Services

Million Dollars	2011	△ 2010
Loans	147	+186%
Floor Plan Facilities	31	+72%

Business Mix Mortgage as the Anchor Product



Source: SNL and Internal Reports BBVA Compass in Million Dollars. Industry in Billion Dollars



Innovative and Traditional channels

- Retail Network (MortgageBot)
- MBO Channel
- Online
- Construction/ Perm Channel
- International Channel

2 Business Model A Business Model transformation ...

Product-Centric

Customer-Centric

BBVA

Selling Products to People

A new way of doing banking

Delivering the right solutions to customers

- X Vision per product
- Lack of integration among LOBs
- Relationship length defined by product maturity

Processes

Culture

HR policies

Technology

Employee incentive programs

etc.

- ✓ Customer knowledge
- ✓ Unique experience
- ✓ Operational efficiency
- ✓ Lasting relationships
- ✓ LOB integration

2 Business Model ... that is already delivering results



2 Business Model Strategic Partnerships









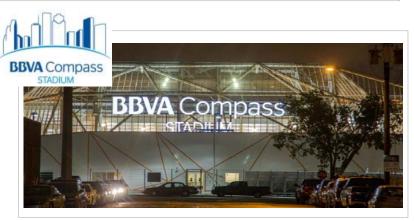
- 2011: most watched season in NBA's history
- Partnership with 9 NBA and WNBA teams
- Key sponsor of All-Stars Games
- Successful season for our footprint teams.
 Dallas Mavericks NBA Champion 2011





1.7 Million household viewers



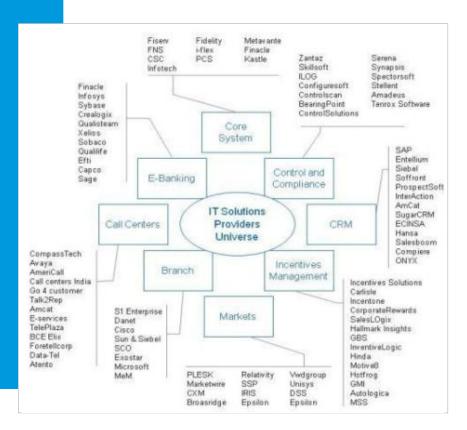


Brand Awareness¹ up to 64% in 2012 from 48% in 2009

3 IT Platform Opportunity to gain a competitive advantage ...

Modest IT investments in the US Banking industry

- X Non customer-centric architecture
- X No real time systems
- X High dependency on external vendors
- X Highly commoditized solutions
- X Siloed vision per product
- X Fragmented technology map
- Limited innovation
- X Antiquated technology



... through differentiated technology

3 IT Platform Maximizing our investment in Technology

Operations

- Efficiency through industrialized back offices
- Reduction in operational sites
- Reduce fraud loss

Channels and Accounts

- Single source of data
- Consolidate multiple origination systems
- Transactions captured and updated real time

Products and Origination

- Centralized and flexible product/fee definition
- Reduced time to market
- Product bundling
- Differentiation by segment, region, channel

Customers Interactions

- Improved customer service
- Cross-selling
- Single customer data shared across LOBs

3 Pioneering alternative channels





PCWorld Business Center

Choose a Tech-Savvy Bank

Find out how several of the biggest banks stack up in their online and mobile tools to help your small business manage money.

BY CHRISTOPHER NULL

MOST SMALL-BUSINESS OWNERS find themselves frequently visiting their banks' websites, which have become robust enough to render most trips to the teller window obsolete. But how do the assorted online and mobile services of the country's top business banks measure up?

We polled eight large and midsize banks about their smallbusiness offerings. We're highlighting five of the banks here; for complete details, including discussions of Citibank, Sun-Trust, and TD Bank (none of which offer mobile support), see the online version of this article at find powerld, com/72541.

Bank of America

Bank of America's vast array of banking products is attractive, provided that you're willing to pay à la carte for options.

Basic accounts feature bill payment and money transfers, but the Online Business Suite (\$16 per month) gives you options to add more users, integrate with QuickBooks, and manage multiple business accounts via a single sign-on. You can toss in online invoicing (\$10 per month), payroll (\$20 per month), remote deposit (\$40 per month) via a check scanner you hook to your computer, and more. You can even manage sick and vacation time and overtime inside the online payroll app. BofA also has the largest number of mobile options, supporting Android, BlackBerry, iOS, and—alone in this roundup—Windows Phone.

BBVA Compass Bank

BBVA Compass is the smallest bank in this group (though it's part of a much larger financial-services empire). Despite that, it competes well, thanks to a strong set of mobile offerings—for Android, BlackBerry, and iOS—and affordable fees.

The bank waives the \$12-per-month fee on its most popular account, Business Build-to-Order Checking, if you maintain a nominal balance. The account comes with two "Premium Features," such as more transaction items or cash processing, a free wire transfer each month, or ATM fee rebates. Additional selections from this platter cost \$10 per feature per month.

Capital One

Capital One's small-business services are relatively limited.

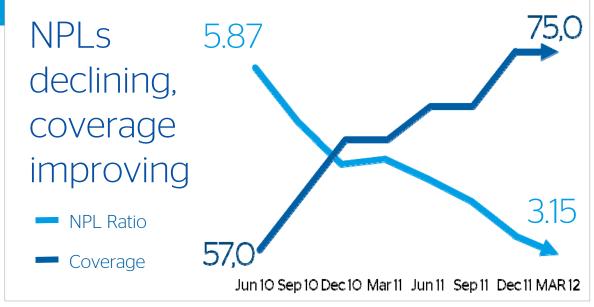
In fact, it doesn't offer traditional business checking at all, only a business money market account. It also doesn't support adding more users, making it less desirable if you

BANK FEATURES	Bank of America 🂝	BBNA Compass	Capital One	CHASE 🗘	WELLS FARGO
Maximumusers	You can peir E og et	Unlimited	Account owners only	99 Jizagah	Unlimited ¹
Variable security per user?	Yes	Yes	No	Yes	Sort of ¹
Account stert options	Text message, email	Email	Text message, email, voice call	Text message, email, voice call.	Text message, email.
Export data options	QuickBooks, text file	QuickBooks, text file	Money, QuickBooks, Quicken, text file	QuickBooks, Quicken ¹	QuickBooks, text file
Availability of online statements	18 months	18 months	16 months	7 years	7 years
Mobile OS support	Android, BlackBerry, IOS, Windows Phone	Android, BlackBerry, iOS	Android, iOS	Android, BlackBerry, iOS	Android, BlackBerry, iOS, Palm

CHART NOTES: "Any number of account owners can designate up to 25 read-only accounts, no other permissions levels are available. "Expert evaluable for an additional fee.

4 Risk Management Asset Quality continues to improve

- Reduced CRE concentration
- Reinforced infrastructure and processes
- Enterprise Risk Management Program
- Forward- looking capital planning



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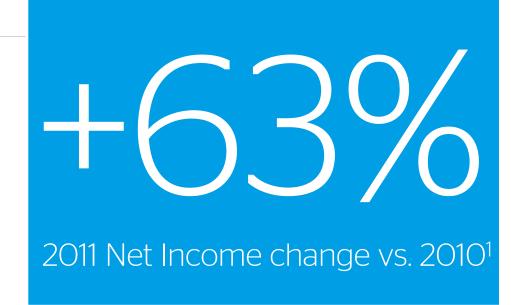
1. BBVA Group: Well positioned to face industry challenges

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Improving results despite a challenging environment

- Slower economy recovery than anticipated
- Regulatory challenges
- Low rates environment



(1) BBVA Compass Net Income growth excluding Goodwill Impairment

BBVA Compass Transformation and sound fundamentals

- Improving Business Mix
- Customer- Centric Model adopted
- Technology upgrade on track
- Enhanced asset Quality
- Reinforced risk management
- Sound liquidity and capital condition

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