

4Q23 BBVA Investment Case

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OUR PURPOSE

⁶ To bring the age **of opportunity to everyone**

STRATEGIC PRIORITIES



Improving our clients' financial health



Reaching more clients



The best and most engaged team

OUR VALUES



Customer Comes first







Helping our clients transition

towards a sustainable future

Driving operational

Data and **Technology**

excellence

We are one team



About BBVA



1) Leading franchises **in attractive markets**

BBVA

STRONG POSITION

	Loan Market Share (%) 1	Ranking ¹	Pre-Provision Profit Market Share (%) ²
📁 Spain	13.8%	#3	19.8%
🔝 Mexico	24.7%	#1	43.3%
👩 Turkey	18.3%	#2	26.9%
🚺 Peru	21.1%	#2	23.7%
픋 Colombia	11.4%	#4	8.3%

2) Well diversified **business model**



3) Proving track record **of solid financial returns**



NOTE: Profitability metrics excluding discontinued operations and non-recurring results.

4) Capturing value from digitalization

NEW CUSTOMERS¹

(BBVA GROUP, MILLION; % ACQUISITION THROUGH DIGITAL CHANNELS)

SALES THROUGH DIGITAL CHANNELS

(BBVA GROUP, % OF TOTAL SALES YTD, # OF TRANSACTIONS AND PRV¹)



Excellent customer growth driven by digital

Delivering **extraordinary customer service** supported by our digital strategy

(1) Gross customer acquisition through own channels for retail segment. Excludes the US business sold to PNC for comparison purposes.

NOTE: Group excludes USA, Venezuela, Chile, Paraguay. (1) Product Relative Value as a proxy of lifetime economic representation of units sold.

5) Solid **fundamentals**



Prudent and proactive risk management

 $\mathsf{NOTE}:$ 2021 Excludes the US business sold to PNC for comparison purposes.

(1) Includes the CCyB calculated on the basis of exposures as of September 2023. Following the latest SREP decision and with effect from January 1, 2024, the CET1 capital requirement stands at 9.09%.

(2) Using a more restrictive criterion on this ratio (limiting the LCRs of all of BBVA, S.A.'s subsidiaries to 100%), the resulting consolidated ratio is 149%.

6) Strong **ESG Credentials**

SUSTAINABLE BUSINESS

Sustainable Business Channeling

Sustainable Business goal

300 €bn 2018-2025

1€bn

Social

2018-DEC'23:

206 €bn channeled

ESG Debt Outstanding BBVA Group*

7.7€bn Green

Founding members Net Zero Banking Alliance

Defined Portfolio Alignment Strategy

Clients progress towards decarbonization and transition plan disclosed

(*) Includes the Green KPI Syndicate in Turkey.

SOCIAL

Positive impact on society

Loan growth² (DEC-23. YOY, CONSTANT €)

140,000 550,000

Families Bought their SMEs and home³ Self-employed boosted their business³

Inclusive growth: **15.0**€Bn Mobilized in 2023

Community Commitment

550 €mn⁵ investment 2021-2025

2021-2022:

237 €mn⁶ investment

62 mn beneficiaries

+7.6%

70,000

Larger corporates

invested in growth⁴

Diversity

2024 Target: **35**%

Women in management positions

(2) Performing loans under management excluding repos. (3) New loans in 2023 (4) Corporates with BBVA lending as of December 2023 (5) This total figure shows the investment and beneficiary targets by 2025 under the Community Commitment framework and its 3 focus areas. (6) This figure includes investment in the community not aligned with the focuses of BBVA's Community Commitment to 2025 and its beneficiaries.

Directors% Female
Directors40%
at least

GOVERNANCE

% Independent 67% Goal: 50% Directors at least

Remuneration

- Mobilization of Sustainable business KPI (STI)
- Portfolio decarbonization (LTI)⁷
- % of Women in managerial positions (LTI)⁷

Strong Sustainability Governance

(7) Remuneration targets applicable to senior management and executive directors of the board.

Advancing in our clear commitment to **sustainability**



Note: Sustainable business channeling is considered to be any mobilization of funds, cumulatively, in relation with activities, clients or products considered to be sustainable or promoting sustainability in accordance with internal standards and market standards, existing regulations, and best practices. It includes FMBBVA within retail segments.

(1) 2030 for developed countries and 2040 for emerging countries. (2) A positive indicator means unaligned (above the scenario's decarbonization pathway). A negative or zero indicator means aligned with the pathway.

Member of Dow Jones Sustainability Indices Powered by the S&P Global CSA

BBVA top-ranking European bank in *Dow Jones Sustainability Index* for fourth year in a row

We continue on our path to success regarding **our ambitious 2021-2024 goals**



(1) Excluding discontinued operations and non-recurring results (2) Target customers refers to those customers in which the bank wants to grow and retain, as they are considered valuable due to their assets, liabilities and/or transactionality with BBVA.

